

Lounge CRIB Terms and Conditions

SPICE SERVE Co., Ltd. (the "Company") hereby presents these Terms and Conditions (the "Terms") regarding the "Lounge CRIB" service (the "Service"). By signing and sealing, these Terms constitute a binding Agreement between the Company and the Customer.

Article 1 (Purpose)

The purpose of these Terms is to define the legal relationship regarding venue provision and paid content, ensuring an equitable balance of interests and risks.

Article 2 (Provision of Service)

1. The Company shall provide the Service with the due care of a good manager.
2. Service details are determined by the application and mutual agreements.
3. The Company may subcontract portions of the Service to third parties at its discretion.

Article 3 (Payment and Procedures)

1. Upon agreement, the Customer shall sign and seal these Terms.
2. A deposit of 30,000 JPY or more is required within 7 days of quotation to confirm the reservation.
Bank: Sumitomo Mitsui Banking Corporation, Ebisu Branch (656), Ordinary 8960647, Account Name: SPICE SERVE Co., Ltd. (Ka. Spice Serve).
3. Final payment must be made by the specified deadline.
4. Headcount and details must be finalized 5 business days prior to the event.

Article 4 (Cancellation Fees)

Cancellation notice via email by 17:00 is required. Fees apply as follows:

- 31+ days prior: 10%
- 30-15 days prior: 20%
- 14-8 days prior: 30%
- 7-2 days prior: 50%
- Day before: 80%
- Day of: 100%

Article 5 (Company Rights)

The Company may amend or terminate the Agreement if payment is refused or the Customer violates terms (e.g., illegal acts, lack of ID). Pre-paid fees will be refunded if the Company initiates termination due to its own circumstances.

Article 6 & 7 (Event Suspension)

The Company may suspend events for safety (force majeure, government orders - refund applicable) or for Customer violations (non-compliance with staff, anti-social forces - no refund).

Article 8 (Prohibited Acts)

Prohibited: hazardous materials, violence, equipment damage, illegal acts, and customer harassment (unreasonable

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demands impacting staff).

Article 9 (Important Notes)

Noise restrictions apply. No event delays due to traffic; extensions incur fees. No underage drinking/smoking. No liability for free equipment/services.

Article 10 & 11 (Disclaimers)

The Company is not liable for disputes between customers or with subcontractors unless at fault. The Company is not responsible for the overall success of weddings or private parties.

Article 12 (Anti-Social Forces)

Both parties warrant they are not affiliated with organized crime. Breach of this allows for immediate termination.

Article 13 (Jurisdiction)

Governing Law: Japanese Law. Exclusive Jurisdiction: Tokyo District Court.

Date: _____

Address: _____

Company/Name: _____

Event Date: _____